



Where and When is the Event?

The Event is located at Hurtwood Park Polo Club, Ewhurst, Surrey GU6 7SW on Saturday 24th June and Sunday the 25th June 2017.

How do I get there?

Please look on our "How to get there? page." Alternatively use the internet to find coach, train and road routes.

When will I receive my tickets?

As the booker, you will receive tickets for your party. These will have a personalised bar code which will be scanned on entrance. Please remember to bring your ticket.

On scanning at the entrance, you will receive a wrist band for the ticket that you have purchased which will allow you on the site for the day.

I have a few questions to ask about my tickets. Is there anyone I can speak to?

Yes call the office at Hurtwood Park Polo Club on + (44) 01483 272828 ext 3.

Is there free Car Parking?

Yes there are four car parks in the arena including disabled.

Can I be dropped off?

Yes near the ticket entrance area. There will be an area for cars to drop off only and then return to the exit.

Since purchasing a ticket I have become pregnant or injured can I use the disabled facilities?

This won't be possible unless you are registered as disabled.

I did not buy my tickets through this website. Are they authorised?

The only outlets allowed to sell tickets is the Hurtwood Park Polo Club office and Guildford Tourist Board. Any other agency is not approved and as such we cannot guarantee their authenticity. Please contact your credit card company if you need help to get your money back.

I have lost my ticket/wristband?

Your ticket will be posted and wristband only given on entrance. These cannot be replaced under any circumstances.

Can I bring my own food and drink?

You can bring your own food and drink into the site, but we have lots of great food units and bars to purchase from. No glass is allowed anywhere on site. Please decant into plastic containers. No food

or drink can be taken into the concert site. There will be free drinking water from standpipes or bowzers. You can also purchase water from most of the catering units.

Can I bring chairs, blankets and gazebos?

Fold up chairs and blankets are permitted but not in the area between the stage and the mix desk. We are sorry but gazebos and large parasol type umbrellas must be placed to the side and behind the mixing desk as they restrict other concert audience views.

Can I bring my dog?

We love dogs but, would prefer if you could leave them at home. If you have no alternative then they must be kept on leads and all poop cleaned up. You will have to take full responsibility for the behaviour of your dog. There may be lots of children and safety comes first.

Can I bring my camera?

Yes, as most mobiles have camera's but anything that looks professional (i.e. with detachable lenses etc.) is forbidden.

If I have purchased tickets can I leave the site and return?

Yes of course you can. Just make sure you keep your tickets with you at all times and do not transfer them to anyone else.

Can I bring a BBQ or cooking stove?

Unfortunately, for safety reasons, barbeques, naked flames etc. are not allowed in the arena. Cooking by all other means including open fires, BBQs (other than disposable) and any other kind of gas appliance is strictly prohibited and all such items will be confiscated.

Can I bring drinks into the festival?

You will be allowed to bring in a limited amount of your own alcohol (for consumption on the site) but only up to a reasonable amount per person. Any excess quantities will be left outside the event and returned on exit.

No one will be allowed to bring in glass bottles or any kind. Broken glass is dangerous for kids and for horses that will be using the fields after the event. Please leave all glass in the car, decant it into plastic bottles or bin it. There will be no exceptions.

Can I bring a generator?

There is no need for generator at the event. They will not be allowed.

Are there any B&B's or Hotels in the area?

Please look under our accommodation page.